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| When you call, be sure to indicate you are an employee of The University of New Mexico. EDICAL and PRESCRIPTION DRUG UNIV LoboHealth (Following enrollment, use your UNM Banner ID, not SSN) • Tier 1: LoboHealth Network: 505-272-Lobo (5626) • Tier 2: BlueSchseid (WM and out of state): 1-855-235-1042 Find a provider for Tier 1 or 2: https://www.bcbsnm.com/unmlobohealth/doctors-and-hospitals Presbyterian (Following enrollment, use your UNM Banner ID, not SSN) • Tier 1: LoboCare Network (UNM Provider/Optum Health not the same as LoboHealth) http://hsc.umm.edu/lobocare/ • Tier 2: Presbyterian Network: 505-923-5232 Www.phs.org or email: info@bhs.org MultiPlan/PHCS Network: Provider Search (providers outside New Mexico) www.multiplan.com (Contact Presbyterian directly to coordinate benefits) Express Scripts (Following enrollment, use your UNM Banner ID, not SSN) • Member Services: 1-800-282-2881; TDD 1-800-899-2114 www.express-scripts (Som/Jum (See medication pricing and provider tools) • Specialty Drug Services – 1-(877-ACCREDO (1-877-222-7336) - Accredo (Express Scripts Specialty Pharmacy) ENTAL Delta Dental (Following enrollment, use your UNM Banner ID, not SSN) • Delta Dental (Following enrollment, use your UNM Banner ID, not SSN) • Member Services: 1-800-282-2881; TDD 1-800-895-2711 or 1-877-395-9420 • www.edeltadentalnm.com/ ENTAL Delta Dental (Following enrollment, use your UNM Banner ID, not SSN) • Delta Dental (Following enrollment, use your UNM Banner ID, not SSN) • Delta Dental Benefits Service Department: 505-855-7111 or 1-877-395-9420 • www.edeltadentalnm.com/ ENTAL Notion Service Plan (VSP) (Following enrollment, use your UNM Banner ID, not SSN) • Member Services: 1-800-877-7195; TTY 1-800-428-4833 TTY • www.deltadentalnm.com/ ENTAL Notion Service Plan (VSP) (Following enrollment, u |                     | g for a provider? Want to speak to a Customer Service Representative?                                    |
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| <ul> <li>UNM LoboHealth (Following enrollment, use your UNM Banner ID, not SSN)</li> <li>Tier 1: LoboHealth Network: 505-272-Lobo (5626)</li> <li>Tier 2: BlueCross BlueShield (NM and out of state): 1-855-235-1042</li> <li>Find a provider for Tier 1 or 2: https://www.bcbsnm.com/unmlobohealth/doctors-and-hospitals</li> <li>Presbyterian (Following enrollment, use your UNM Banner ID, not SSN)</li> <li>Tier 1: LoboCare Network (UNM Provider/Optum Health not the same as LoboHealth)<br/>http://hsc.unm.edu/obocare/</li> <li>Tier 2: Presbyterian Network: 505-923-5232</li> <li>www.phs.org or email: info@phs.org<br/>MultiPlanPHCS Network: Provider Search (providers outside New Mexico)<br/>www.multiplan.com (Contact Presbyterian directly to coordinate benefits)</li> <li>Express Scripts (Following enrollment, use your UNM Banner ID, not SSN)</li> <li>Member Services: 1-800-282-2881; TDD 1-800-892-2114</li> <li>www.express-scripts (Following enrollment, use your UNM Banner ID, not SSN)</li> <li>Mernber Services: 1-800-282-2881; TDD 1-800-892-114</li> <li>www.express-scripts (Following enrollment, use your UNM Banner ID, not SSN)</li> <li>Specialty Drug Services – 1-(877-ACCREDO (1-877-222-7336) - Accredo (Express Scripts Specialty Pharmacy)</li> </ul> ENTAL Delta Dental (Following enrollment, use your UNM Banner ID, not SSN) <ul> <li>Delta Dental (Following enrollment, use your UNM Banner ID, not SSN)</li> <li>Delta Dental Benefits Service Department: 505-855-7111 or 1-877- 395-9420</li> <li>www.deitadentalnm.com/</li> </ul> Ision Service Plan (VSP) (Following enrollment, use your UNM Banner ID, not SSN) <ul> <li>Member Services: 1-800-877-7195; TTY 1-800-428-4833 TTY</li> <li>WWW.VSp.com</li> </ul> Kision Services (Following enrollment, use your SSN or last for digits of your SSN)                      | Nhen y              | you call, be sure to indicate you are an employee of The University of New Mexico.                       |
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|   | LEXIBL              | E SPENDING ACCOUNT (FSA)   |
|   | McGr                | iff Insurance Services (Following enrollment use your SSN or last for digits of your SSN)                |
|   |                     | JNM designated line for members: (800) 513-4433 or (800) 930-2441  |
| https://www.mcgriffinsurance.com/products/employee-benefits/shdr.html   |                     |  |
| IFE, DISABILITY AND AD&D  | IFE, DIS            | ABILITY AND AD&D   |
|   |                     |  |
| The Hartford (Following enrollment, use your UNM Banner ID, not SSN)  | The L               | Hartford (Following enrollment, use your LINM Banner ID, not SSN)  |

- Customer Service: 1 (866)-551-1494
- <u>thehartford.com/employeebenefits</u>