

#### HR Process Improvement Forums

April 8 & 10, 2014

#### **Agenda**

- University Updates
- Automated Reference Checks
- MSU Guidelines
- FY15 Catastrophic Leave Program
- Youth Summer Worker and Academic Internship Programs
- Medical Plan Enrollment, Open Enrollment, VEBA Opt-Out



# **University Updates**

Aida Hernandez Human Resources Consultant

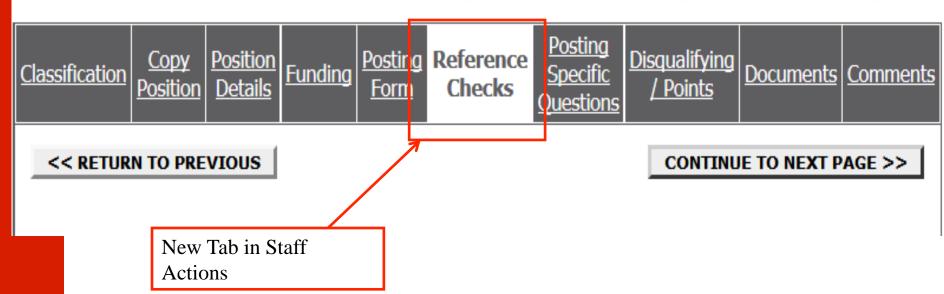


#### Reference Checks

Aida Hernandez Mike Brown

#### Reference Check Tab

#### New Staff/Student Position (Request Posting if applicable)

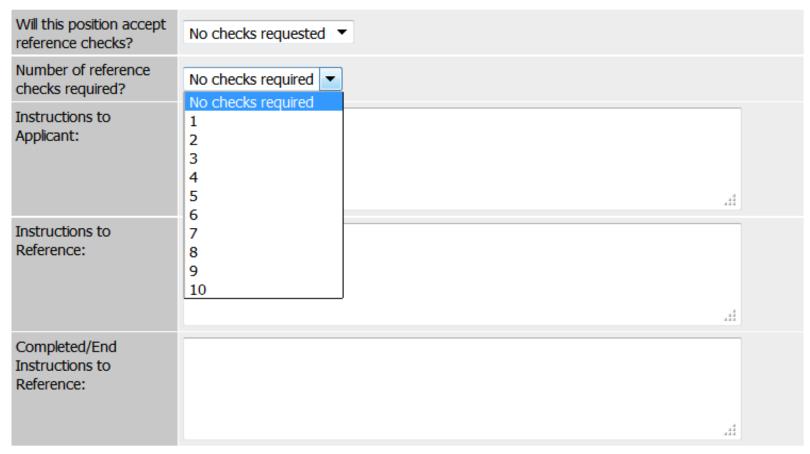


Use the fields on this tab to define applicant reference checks.

\*Required information is denoted with an asterisk.

#### Reference Letters

complete for Staff positions only



#### **Example**

Use the fields on this tab to define applicant reference checks.

\*Required information is denoted with an asterisk.

#### Reference Letters Will this position accept reference Checks accepted checks? Number of reference 2 checks required? Instructions to Please submit names of two (2) previous supervisors. Your stated references will not Applicant: be contacted unless you are selected as a finalist for the position you are applying to. Additionally, references will not be contacted prior to informing you that you have been selected as a finalist. -33 Instructions to Use the following link to access the UNM Staff Reference Check Form. <a Reference: href="http://hr.unm.edu/docs/employment/reference-checkingquide.doc"TARGET="\_blank">Reference Check Form</a> Once completed you can save the form and then attach to the UNMJobs form you completed. Completed/End Thank you for your time. Instructions to Reference:

#### **Applicant View**

#### Provide References - Accountant 3

Please submit names of two (2) previous supervisors. Your stated references will not be contacted unless you are selected as a finalist for the position you are applying to. Additionally, references will not be contacted prior to informing you that you have been selected as a finalist.

#### Existing Entries

No Records Found

ADD ENTRY

# \*Required information is denoted with an asterisk. Name of Reference Reference Email Add a Personal Note to the Automated Email:

FINISH SUBMITTING LIST OF REFERENCES LATER

#### Reference View

Welcome John Doe.

Thursday, March 20, 2014

#### Welcome to The University of New Mexico Online Referral Portal

Thank you for using our online Referral Portal to submit a Reference Check form for this candidate! Use of this portal will facilitate the immediate receipt of your Reference Check form by the hiring department, and allow candidates to see when the reference document has been received.

#### Your Reference Check form will be kept strictly confidential.

Please make sure to review the instructions below to upload your Reference Check form. If you have any questions or comments on this process, please call (505) 277-6947.

#### Reference View

Use the following link to access the UNM Staff Reference Check Form: Reference Check Form.

Once you complete the Reference Check form you can attach it by clicking on the link labelled "Attach" below the applicant's name.

NOTE: Please follow the guidelines below to ensure the Reference Check form will convert to PDF format properly:

- Please use "standard" fonts, such as Times New Roman, Arial and other common fonts.
- Avoid the use of complex tables and shading
- Avoid the use of several columns in one document.
- Avoid embedded images, such as pictures or graphics

Once you have attached your document, please dick the "View" link to verify your document uploaded correctly. If your document appears to have formatting problems, please dick the "Remove" link to remove the document, and then adjust your document as needed by following the guidelines above and reattaching your document

#### **Reference View**

#### NOTES FROM THE DEPARTMENT

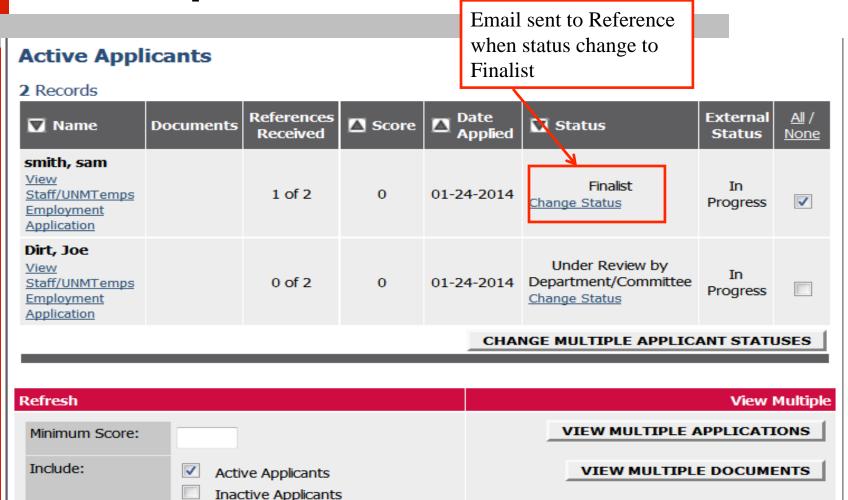
Use the following link to access the UNM Staff Reference Check Form. Reference Check Form Once completed you can save the form and then attach to the UNMJobs form you completed. Instructions for completing the reference check form.

#### Record

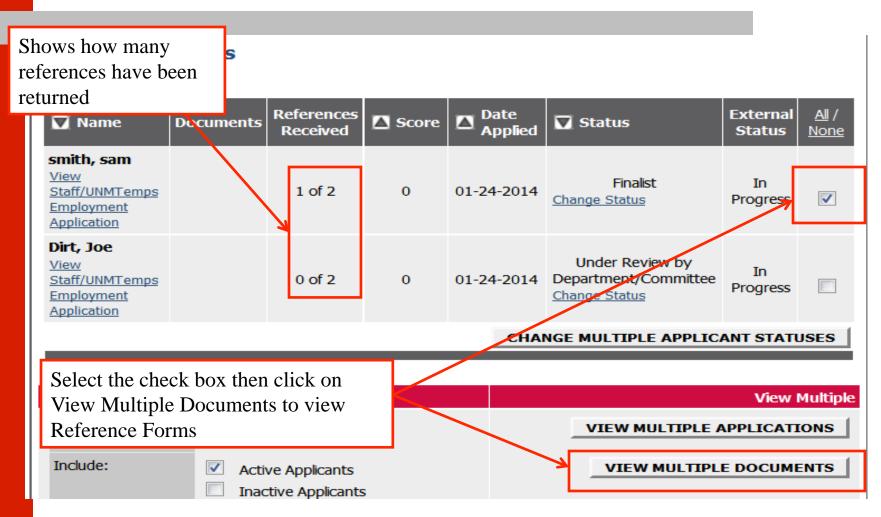
Candidate Name	Posting Title	Posting Link			
smith, sam Remove   View	Accountant 3	cs543.peopleadmin.com/applicants/Central?quickFind=75700			

COMPLETE

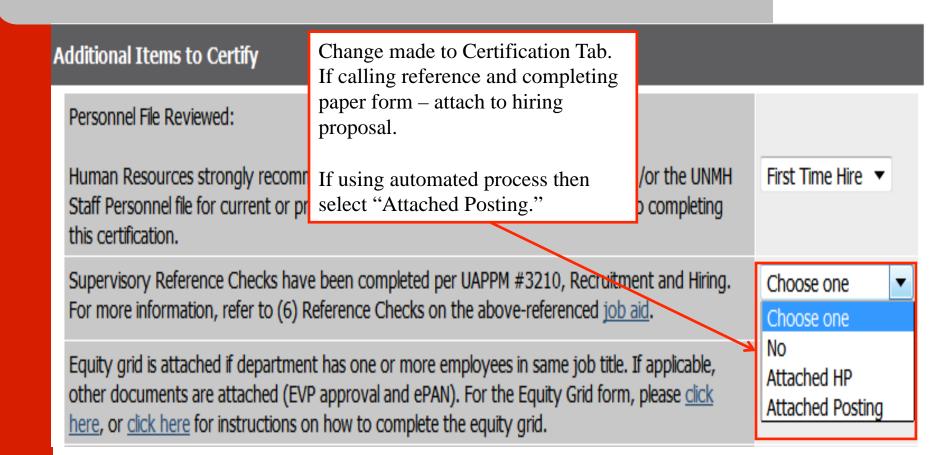
**Department Originator View** 



#### **Department Originator View**



#### **Certification Tab**



#### User guide can be accessed at

http://hr.unm.edu/docs/unmjobs/staff-automatedreference-checks.docx

#### Questions?



#### **MSU** Guidelines

Anelisa Simons Sr. Compensation Specialist

#### **MSU** Guidelines

#### HR Website:

http://hr.unm.edu/compensation/masssalary-update.php

#### Questions?



Magdalena Vigil-Tullar Director, Employee Relations

- Deduction amount for prior program participants=2.5% of weekly work schedule e.g. 1 hour for Full-timer/30 minutes for Parttimer working 20 hours per week
- Deduction for newly eligible employees or employees who opted out last year=20% or 1/5 of weekly work schedule e.g. 8 hours for Full-Timer/4 hours for Part-Timer

- Deductions will be deducted from the individual's account on the paystub for:
  - May 23, 2014 for bi-weekly (non-exempt) staff
  - May 30, 2014 for monthly (exempt) staff

- Employees who opt-out will be:
  - unable to participate in the event of a catastrophic injury or illness
  - unable to enroll until the following fiscal year.

Re-entry into the program may result in a higher contribution the following year.

- Opt-out Period April 28-May 7 at 5:00 p.m.
- Initial e-mail to staff on approximately 4/14 reminding them to be on the look out for the opt-out e-mail on 4/28
- Please remind staff to be checking their emails.
   If they don't find the email, have them:
  - re-check their in-box
  - check their trash/deleted folder
  - contact 277-hrpr before May 7

- If the employee is leaving the University after June 30, 2014 and does not want to donate annual leave to the catastrophic leave program, he/she must opt-out.
- If the employee will be out of the office or is in an offsite location where e-mail access is not available, have the employee contact 277-hrpr no later than April 14, 2014.

Magdalena Vigil-Tullar Employee Relations Director

Phone: 277-4993

Email: msvigil@unm.edu



# Youth Summer Worker and Academic Internship Programs

Jesi Karnes Staff Recruitment Specialist

#### Questions?

# Benefits Open Enrollment Update for 2014/2015 Plan Year

Brenda de la Peña Employee Benefits Manager

#### **Agenda**

- Medical Plan/Open Enrollment
- VEBA Opt-Out Period
- Open Enrollment and VEBA Opt-Out Process
- Important Dates
- o Q&A

#### **Important Changes**

- What's Changing?
  - Medical Plan Enrollment
    - Three Options for Medical Coverage
  - Opportunity to Opt-Out of VEBA
- o What's Not Changing?
  - All other benefit enrollments (Dental, Vision, Life & Disability Coverage) unless you make changes during Open Enrollment

#### Medical Plan/Open Enrollment

#### **UNM Medical Plan/Open Enrollment**

Medical Plan/Open Enrollment Period: April 23 - May 14, 2014

- Effective Date: July 1, 2014
- Current medical coverage terminates June 30, 2014 and you MUST enroll in order to have medical coverage on July 1, 2014
  - Medical Plan Enrollment is a result of the change in medical plan options
- Open Enrollment is your annual opportunity to make changes to your Health (Medical/Dental/ Vision) and Life/Disability Insurance Enrollments
  - Important: Dependent Proof Documents are only required for newly-enrolled dependents
    - Documents must be submitted to HR Service Center by Friday May 30, 2014 by 5:00pm

#### **UNM Medical Plan Options**

- Three Options for Medical Coverage:
  - Presbyterian Health Plan
  - Blue Cross Blue Shield of New Mexico
  - UNM Health
- Plan design and premiums updates will be provided following Board of Regents April 8 meeting

#### **UNM Medical Plan Options (con't)**

#### Presbyterian Health Plan

- Three Network Options:
  - LoboCare Network: UNM Health System, ABQ Health Partners, First Choice Community Health
  - In-Network: Access to Presbyterian providers and hospitals (list available on Presbyterian's website), MultiPlan/PHCS providers outside of New Mexico
  - Out-of-Network: Non-Presbyterian providers (if providers are not on Presbyterian provider list, they are out-of-network) and MultiPlan/ PHCS providers in New Mexico

#### **UNM Medical Plan Options (con't)**

#### Blue Cross Blue Shield of New Mexico (BCBSNM)

- Three Network Options:
  - LoboCare Network: UNM Health System, ABQ Health Partners, First Choice Community Health
  - In-Network: Access to Lovelace Health System and BCBSNM providers and hospitals (list available on BCBSNM's website)
  - Out-of-Network: Non-BCBSNM providers (if providers are not on BCBSNM provider list, they are out-ofnetwork)

#### **UNM Medical Plan Options (con't)**

#### **o UNM Health**

- Three Network Options:
  - LoboCare Network: UNM Health System, ABQ Health Partners, and First Choice Community Health
    - Coordinated Care Model: Primary Care Team coordinates care and facilitates referral process to UNM Health System specialty care and requires prior authorization for services external to UNM Health System
  - In-Network: Aetna National (Presbyterian Locally) access requires prior authorization from LoboCare provider
  - Out-of-Network: If Prior Authorization for Presbyterian/Aetna networks not obtained, benefits are out-of-network

#### **VEBA Opt-Out**

#### **VEBA Contribution Increase**

#### **VEBA Schedule**

Year	VEBA Contribution %				
1	1%				
(FY 2014)	(½% employee; ½% UNM)				
2	1½%				
(FY 2015)	(¾% employee; ¾% UNM)				
3	2%				
(FY 2016)	(1% employee; 1% UNM)				

Effective July 1, 2014, Employee VEBA contributions will increase from ½% to ¾%

#### **VEBA Opt-Out Period**

- VEBA Opt-Out Period: April 23 May 14, 2014
  - Effective Date: July 1, 2014
  - Current VEBA Participants may opt-out during this Open Enrollment period.
  - Choosing to opt-out will relinquish access to UNM's post-retirement health benefits (medical, dental and basic life).

**Current VEBA Participants** Impact of Opting-Out of VEBA during this 2014 Open Enrollment One-time 1 VEBA Service Credit opportunity to Forfeit 25 (for FY14 participation) **Current VEBA Opt back into** Forfeit access to **VEBA** will be retained and **Participation Post-Retirement VEBA** following **Service** applied if you later optfifth year after **Benefits** Status in during your one-time **Credits** opt-out effective opt-in opportunity date Hired in a Benefits-Eligible position on √ 2020 Open or prior to June 30, Enrollment 2013 Hired in a Benefits-Eligible position on √ 2020 Open N/A Enrollment or after July 1, 2013

• There are no opt-in options this year. The first opt-in period will be held during the 2019 Open Enrollment period for those who opted out in 2013.

#### **VEBA Opt-Out Period (con't)**

- •How do VEBA contributions apply to VEBA Service Credits?
- ◆VEBA Service Credit is based on the employee's contribution to the VEBA. The number of VEBA Service Credits determines the employee premium subsidy for post-retirement benefits.
- •The retiree premium subsidy breakdown for post-retirement benefits is based on years of VEBA Service Credit:

<ul> <li>VEBA Service Credit Schedule FY2019</li> </ul>	5-9	10-14	15-19	20-24	25+
<ul> <li>Pre-65 Employee Premium Subsidy</li> </ul>	85%	80%	75%	70%	60%
<ul> <li>Post-65 Employee Premium Subsidy</li> </ul>	90%	85%	80%	75%	70%

### Open Enrollment/VEBA Opt-Out Process

- Medical/Dental/Vision Enrollment (LoboWeb)
   (Checklist Handout will be available online)
  - Complete medical enrollment
  - Complete dental/vision enrollment changes
  - Print confirmation and retain for records
- Life/Disability/AD&D enrollment/changes
  - The Standard's Enrollment Site (See Checklist Handout Online)
- VEBA Opt-Out (LoboWeb) (See Checklist Handout Online)
  - Print confirmation and retain for records

## Open Enrollment/VEBA Opt-Out Resources

- Human Resources Website: <a href="http://hr.unm.edu/">http://hr.unm.edu/</a>
- Open Enrollment/VEBA Opt-Out information
  - List of Onsite Vendor Sessions
  - Detailed plan information/documents
  - Contact information
- Enrollment Technical Assistance
  - HR Service Center
  - Technical Assistance Sessions
- Open Enrollment Checklist Handout (Online)

#### **Recap of Key Information**

- Medical Plan Enrollment Period: April 23 May 14, 2014
  - Current medical coverage terminates June 30, 2014
  - Three medical plan choices
  - Enrollment required to maintain UNM's medical benefits
- Open Enrollment Period: April 23 May 14, 2014
  - Enroll/make changes to Dental, Vision, Life & Disability Insurance
- VEBA Opt-Out Period: April 23 May 14, 2014
- Open Enrollment/VEBA Opt-Out changes
  - Effective July 1, 2014

#### Questions???

Call UNM HR Service Center: (505)277-MyHR (6947)