

Blue Access for MembersSM

Blue Access for Members (BAM), our member portal, offers you information on your health and health plan in one convenient location. To register for BAM, go to bcbsnm.com and select Register Now in the BAM log-in box. With your BCBSNM ID card handy, follow the on-screen registration instructions. Create a user name and password for instant and secure access to your personal information. *If you have not received your Member ID card, call Customer Service at 855-235-1042. A dedicated BCBSNM Customer Advocate is available to help you complete your registration.*

After logging in, from your personal home page you can:

- Check your claims, including payment status and amounts, and sort/print claim information
- Confirm who is covered under your plan
- Download and print various forms
- Locate a doctor or hospital in your plans' network using Provider Finder
- Research and estimate costs for common health care services with the Member Liability Estimator tool
- Request a new or replacement ID card and print a temporary card
- Email Customer Service



Don't have your ID card or need to talk to a Customer Advocate?
Call: 855-235-1042

To Print a Temporary ID Card

- Once you are registered as a new user to Blue Access for Members, click on the **"My Coverage"** tab at the top of the page.
- Scroll down slightly and under **Related Links**, click **"Print Temporary ID Card."**
- You have the option to print or download your card.

