

# Delta Dental PPO<sup>™</sup> Summary of Dental Plan Benefits

For Group #8532 University of New Mexico – Active Employees – Low Option

Benefit Period: July 1 through June 30

Deductible: \$25 Deductible per person total per Benefit Period limited to a maximum Deductible of \$75 per family per Benefit Period

Maximum Benefit Amount: \$750 per person total per Benefit Period

Covered Services	Delta Dental PPO <sup>™</sup> Provider You Pay	Delta Dental Premier® Provider <sup>1</sup> You Pay <sup>1</sup>	Non- Participating Provider <sup>2</sup> You Pay <sup>2</sup>		
Diagnostic and Preventive Services					
Diagnostic and Preventive Services – exams, cleanings, and topical fluoride, and space maintainers	10%	10%	10%		
Emergency Palliative Treatment - to temporarily relieve pain	10%	10%	10%		
Sealants - to prevent decay of permanent teeth	10%	10%	10%		
Brush Biopsy - to detect oral cancer	10%	10%	10%		
Radiographs - images	10%	10%	10%		
Periodontal Maintenance - cleanings following periodontal therapy	10%	10%	10%		
Basic Services					
Minor Restorative Services – fillings and crown repair	50%	50%	50%		
Endodontic Services - root canals	50%	50%	50%		
Periodontic Services - to treat gum disease	50%	50%	50%		
Oral Surgery Services – extractions and dental surgery	50%	50%	50%		
Other Basic Services – misc. services	50%	50%	50%		
Major Services					
Crown Repair - to individual crowns	50%	50%	50%		
Major Restorative Services - crowns	50%	50%	50%		
Relines and Repairs - to bridges, dentures, and implants	50%	50%	50%		
Prosthodontic Services - bridges, dentures, and implants	50%	50%	50%		
TMD Treatment - Medically Necessary treatment of Temporomandibular Joint Dysfunction, including diagnostic imaging	50%	50%	50%		

Delta Dental Customer Service: (505) 855-7111 or toll-free (877) 395-9420 Address: 100 Sun Avenue NE STE 400, Albuquerque, NM, 87109 Web Site, Including Provider Search: <u>www.deltadentalnm.com</u> Connect with DDNM on Our Blog, Facebook, Twitter, Instagram, and Pinterest 1) Balance billing applies. Delta Dental Premier Providers may bill you above the Delta Dental PPO Maximum Approved Fees they receive from Delta Dental. You will have higher out-of-pocket costs when you visit a Delta Dental Premier Provider than if you visited a Delta Dental PPO Provider. This will be true even if the Coinsurance percentages are the same for these two types of Providers. You will have the lowest out-of-pocket costs when you select a Delta Dental PPO Provider. See the Summary of Dental Plan Benefits for more information on networks and cost sharing.

2) Balance billing applies. Non-Participating Providers may bill you above the Non-Participating Maximum Approved Fees they receive from Delta Dental. You will have the highest out-of-pocket costs when you visit a Non-Participating Provider. This will be true even if the Coinsurance percentages in this column match the percentages for other types of Providers. In addition, Non-Participating Providers have not agreed to Delta Dental's in-network protections for Enrollees. See the Summary of Dental Plan Benefits for more information on networks and cost sharing.

- Oral exams (including evaluations by a specialist) are payable twice times per calendar year.
- Routine prophylaxes (cleanings), periodontal maintenance, and scaling in the presence of generalized moderate or severe gingival inflammation are payable twice times per calendar year.
- People with specific at-risk health conditions may be eligible for additional prophylaxes (cleanings) or topical fluoride treatment. The patient should talk with his or her Provider about treatment.
- Topical fluoride treatments are payable twice per calendar year for people up to age 19.
- Fixed bilateral space maintainers are payable once per arch per lifetime for people up to age 14.
- Bitewing images are payable twice per calendar year and a complete series of radiographic images (which include bitewing images) or panoramic radiographic image is payable once in any five-year period.
- Sealants are payable once per tooth per two-year period for permanent molars, excluding coverage where an occlusal restoration has been completed on the tooth, up to age 16.
- Composite resin (white) restorations are Covered Services on all teeth.
- Implants and implant-related services are payable once per tooth in any five-year period.
- Medically Necessary TMD is a covered Benefit. Pre-Treatment Estimate is required or the member may be liable for the full cost of the services.

#### Additional Plan Information

Deductible: Does not apply to Diagnostic and Preventive Services, radiographic images, sealants, emergency palliative treatment, and consultations.

Maximum Benefit Amount: The Maximum Benefit Amount applies to all services.

Pre-Treatment Estimates: Delta Dental recommends that you ask your Provider for a Pre-Treatment Estimate when more costly procedures are anticipated. A Pre-Treatment Estimate is not a guarantee of coverage. This free report estimates your applicable dental Benefits and out-of-pocket expenses for proposed dental services. Please see the Dental Benefit Handbook for more information. Pre-Treatment Estimates are optional unless specified otherwise in this Summary of Dental Plan Benefits.

#### Eligibility Provisions

An Eligible Employee is an Employee who satisfies the following: the eligibility definition(s) specified by the Group and accepted by Delta Dental; and the Eligibility Waiting Period specified by the Group and agreed to by Delta Dental. The Eligibility Waiting Period shall not exceed twelve (12) months.

Eligible Employees may enroll subject to the Eligibility Waiting Period(s) defined by the University of New Mexico and approved by Delta Dental, subject to any additional requirements which may apply.

Benefits will cease on the last day of the month in which the Employee is terminated, subject to any additional requirements which may apply.

## Special Benefit Provisions

There is a six (6) month Benefit waiting period for certain services. Crown Repair, Major Restorative Services, Relines and Repairs, TMD Treatment and Prosthodontic Services will not be covered until after a person is enrolled in the dental plan for six (6) consecutive months.

### Your Network: Delta Dental PPO

This section describes the types of Providers you may visit under your Plan and how fees and payments will work for different Providers.

Delta Dental PPO Provider	
Participates with Delta Dental?	Yes
Out-of-Pocket Costs for This Plan:	Lowest
Delta Dental Pays Up To:	Delta Dental PPO Maximum Approved Fees
Provider May Balance Bill You?	No
Description:	You will be responsible for any Coinsurance and Deductible (if applicable) for Covered Services up to the Delta Dental PPO Maximum Approved Fees. You are also responsible for the full payment for any non-covered services.

Delta Dental Premier Provider		
Participates with Delta Dental?	Yes	
Out-of-Pocket Costs for This Plan:	Higher than Delta Dental PPO	
Delta Dental Pays Up To:	Delta Dental PPO Maximum Approved Fees	
Provider May Balance Bill You?	Yes, up to the Delta Dental Premier Maximum Approved Fees	
Description:	In addition to any Coinsurance, Deductible (if applicable), and fees for non-covered services, you will be responsible for the difference between the Delta Dental PPO Maximum Approved Fees and the Delta Dental Premier Maximum Approved Fees.	

Non-Participating Provider	
Participates with Delta Dental?	No
Out-of-Pocket Costs for This Plan:	Highest
Delta Dental Pays Up To:	Delta Dental's Non-Participating Maximum Approved Fees
Provider May Balance Bill You?	Yes, up to the Provider's Submitted Amount
Description:	In addition to any Coinsurance, Deductible (if applicable), and fees for non-covered services, you will be responsible for any difference between Delta Dental's Non-Participating Maximum Approved Fees and the Provider's Submitted Amount.
	Subscribers are responsible for full payment to a Non- Participating Provider. Any payment made by Delta Dental for services received from a Non-Participating Provider may be paid to the Provider or directly to the Subscriber.

# **Understanding Your Benefits**

READ YOUR PLAN CAREFULLY - THIS BENEFITS SUMMARY PROVIDES A VERY BRIEF DESCRIPTION OF THE IMPORTANT FEATURES OF YOUR PLAN. THIS IS NOT THE INSURANCE CONTRACT. YOUR FULL RIGHTS AND BENEFITS ARE EXPRESSED IN THE ACTUAL PLAN DOCUMENTS THAT ARE AVAILABLE TO YOU UPON YOUR REQUEST TO US. Refer to your Dental Benefit Handbook for other important eligibility and Plan provisions. This Summary of Dental Plan Benefits is attached to and is a component of the Dental Benefit Handbook. To the extent that the rules in the Dental Benefit Handbook conflict with the ones stated in this Summary of Dental Plan Benefits, the rules in this Summary of Dental Plan Benefits control.

Call Delta Dental's Customer Service Department at (877) 395-9420, or log into the Member Portal via www.memberportal.com, for answers to questions about Benefits and claims.

Contact the New Mexico Office of Superintendent of Insurance (OSI) at any time for assistance with a claim appeal:

Office of Superintendent of Insurance Phone: 1-855-4-ASK-OSI www.osi.state.nm.us