BENEFITS

UNM LoboHealth

FY 2020* Plan Network Choices

UNM LoboHealth (BCBS and UNMTH)

- Network accessed at time of service determines out-of-pocket costs
- Design enhancements encourage increased Tier 1 access - helps reduce plan costs
- Tier 1 LoboHealth Network: (UNM Health System, Davita, First Choice Community Health and various additional BCBS providers)
- Escalation process to resolve access/service complaints
- Tier 2: BCBS Contracted Providers
- Tier 3: Out-Of-Network
- LoboHealth Network:
- Priority scheduling & clinic navigation
- Commitment to national access standards
- Publish network access metrics

No approval required to access care outside of Tier 1

Presbyterian Health Plan

- Network accessed at time of service determines out-of-pocket costs
- **Tier 1** Current LoboCare Network
- **Tier 2** Presbyterian contracted providers (includes Multiplan outside NM)
- **Tier 3** Out-Of-Network

Plan remains the same and is not impacted by new plan.

*Jul. 1, 2019 – Jun. 30, 2020