UNM LoboHealth

FY 2020* Plan Network Choices

Tier 1: LoboHealth Network:
(UNM Health System, Davita, First Choice Community Health and various additional BCBS providers)
- Network accessed at time of service determines out-of-pocket costs
- Escalation process to resolve access/service complaints

Tier 2: BCBS Contracted Providers
- LoboHealth Network:
  - Priority scheduling & clinic navigation
  - Commitment to national access standards
  - Publish network access metrics

Tier 3: Out-Of-Network
- No approval required to access care outside of Tier 1

Tier 1
- Current LoboCare Network

Tier 2
- Presbyterian Health Plan

Tier 3
- Out-Of-Network

Plan remains the same and is not impacted by new plan.