



UNM Benefit Vendor Contacts

**Looking for a provider? Want to speak to a Customer Service Representative?
When you call, be sure to indicate you are an employee of The University of New Mexico.**

MEDICAL and PRESCRIPTION DRUG

UNM LoboHealth (Following enrollment, use your UNM Banner ID, not SSN)

- **Tier 1:** LoboHealth Network: 505-272-Lobo (5626)
- **Tier 2:** BlueCross BlueShield (NM and out of state): 1-855-235-1042

Find a provider for Tier 1 or 2: <https://www.bcbsnm.com/unmlobohealth/doctors-and-hospitals>

Presbyterian (Following enrollment, use your UNM Banner ID, not SSN)

- **Tier 1: LoboCare Network** (UNM Provider/Optum Health not the same as LoboHealth)
<http://hsc.unm.edu/lobocare/>
- **Tier 2: Presbyterian Network:** 505- 923-5232
www.phs.org or email: info@phs.org

MultiPlan/PHCS Network: Provider Search (providers outside New Mexico)
www.multiplan.com (Contact Presbyterian directly to coordinate benefits)

Express Scripts (Following enrollment, use your UNM Banner ID, not SSN)

- Member Services: 1-800-282-2881; TDD 1-800-899-2114
- www.express-scripts.com/unm (See medication pricing and provider tools)
- Specialty Drug Services – 1-(877-ACCREDO (1-877-222-7336) - Accredo (Express Scripts Specialty Pharmacy)

DENTAL

Delta Dental (Following enrollment, use your UNM Banner ID, not SSN)

- Delta Dental Benefits Service Department: 505-855-7111 or 1-877- 395-9420
- www.deltadentalnm.com/

VISION

Vision Service Plan (VSP) (Following enrollment, use your UNM Banner ID, not SSN)

- Member Services: 1-800-877-7195; TTY 1-800-428-4833 TTY
- www.vsp.com

FLEXIBLE SPENDING ACCOUNT (FSA)

McGriff Insurance Services (Following enrollment, use your SSN or last for digits of your SSN)

- UNM designated line for members: (800) 513-4433 or (800) 930-2441
- <https://www.mcgriffinsurance.com/products/employee-benefits/shdr.html>

LIFE, DISABILITY AND AD&D

The Hartford (Following enrollment, use your UNM Banner ID, not SSN)

- Customer Service: 1 (866)-551-1494
- thehartford.com/employeebenefits