# UNM Benefit Vendor Contacts

**Looking for a provider? Want to speak to a Customer Service Representative?**

When you call, be sure to indicate you are an employee of The University of New Mexico.

## MEDICAL and PRESCRIPTION DRUG

**UNM LoboHealth** *(Following enrollment, use your UNM Banner ID, not SSN)*
- **Tier 1**: LoboHealth Network: 505-272-Lobo (5626)
- **Tier 2**: BlueCross BlueShield (NM and out of state): 1-855-235-1042

Find a provider for Tier 1 or 2: [https://www.bcbsnm.com/unmlobohealth/doctors-and-hospitals](https://www.bcbsnm.com/unmlobohealth/doctors-and-hospitals)

**Presbyterian** *(Following enrollment, use your UNM Banner ID, not SSN)*
- **Tier 1**: LoboCare Network (UNM Provider/Optum Health not the same as LoboHealth) [http://hsc.unm.edu/lobocare/](http://hsc.unm.edu/lobocare/)
- **Tier 2**: Presbyterian Network: 505-923-5232
  - [www.phs.org](http://www.phs.org) or email: [info@phs.org](mailto:info@phs.org)

**MultiPlan/PHCS Network**: Provider Search (providers outside New Mexico) [www.multiplan.com](http://www.multiplan.com) (Contact Presbyterian directly to coordinate benefits)

**Express Scripts** *(Following enrollment, use your UNM Banner ID, not SSN)*
- Member Services: 1-800-282-2881; TDD 1-800-899-2114
- [www.express-scripts.com/unm](http://www.express-scripts.com/unm) *(See medication pricing and provider tools)*
- Specialty Drug Services – 1-(877-ACCREDO (1-877-222-7336) - Accredo (Express Scripts Specialty Pharmacy)

## DENTAL

**Delta Dental** *(Following enrollment, use your UNM Banner ID, not SSN)*
- Delta Dental Benefits Service Department: 505-855-7111 or 1-877-395-9420
- [www.deltadentalnm.com](http://www.deltadentalnm.com/)

## VISION

**Vision Service Plan (VSP)** *(Following enrollment, use your UNM Banner ID, not SSN)*
- Member Services: 1-800-877-7195; TTY 1-800-428-4833 TTY
- [www.vsp.com](http://www.vsp.com)

## FLEXIBLE SPENDING ACCOUNT (FSA)

**McGriff Insurance Services** *(Following enrollment, use your SSN or last 4 digits of your SSN)*
- UNM designated line for members: (800) 513-4433 or (800) 930-2441

## LIFE, DISABILITY AND AD&D

**The Hartford** *(Following enrollment, use your UNM Banner ID, not SSN)*
- Customer Service: 1 (866)-551-1494
- [thehartford.com/employeebenefits](http://thehartford.com/employeebenefits)