Quick Reference UNM Benefit Vendor Contact Sheet

BlueCross BlueShield (Use UNM Banner ID, not SSN)
(855) 235-1042 – Customer Service
(505) 962-7203 – FAX
(800) 810-BLUE (2583) to find a preferred provider
http://www.bcbsnm.com/unm/

Presbyterian (Use UNM Banner ID, not SSN)
(505) 923-5232
info@phs.org
www.phs.org
MultiPlan/PHCS Network Provider Search (providers outside New Mexico)
www.multiplan.com (Contact Presbyterian directly to coordinate benefits)

UNM Health (Use UNM Banner ID, not SSN)
UNM Health Customer Service (for questions regarding network and care service access)
(505) 925-2432
http://www.unmhealth.org/

LoboCare Network
(505) 272-8481 or via email: lobocare@salud.unm.edu
http://hsc.unm.edu/lobocare/
ABQ Health Partners local: (505) 262-7600, or toll-free: 1-888-354-4968

Express Scripts (Use UNM Banner ID, not SSN)
Member Services: (800) 232-6549
www.express-scripts.com (Register for online member tools and prescription ordering services)
(866) 824-5662 - Accredo (Express Scripts Specialty Pharmacy)

Delta Dental (Use UNM Banner ID, not SSN)
(505) 855-7111
(877) 395-9420
www.deltadentalnm.com/

Vision Service Plan (VSP) (Use UNM Banner ID, not SSN)
(800) 877-7195
(800) 428-4833 TTY
www.vsp.com

SHDR (Stanly, Hunt, Dupree & Rhine) Flexible Spending Accounts (Use SSN)
(800) 768-4873
(800) 930-2441
http://shdr.com/

Standard Insurance Company (Life and Disability) (Use UNM Banner ID, not SSN)
Customer Service 1-800-759-8702
Enrollment Customer Service 1-866-623-0622
Enrollment/Member Site: https://www.standard.com/enroll/
www.standard.com

Unum Long-Term Care
Customer Service, 1-800-227-4165
http://www.unuminfo.com/unm/