

Quick Reference UNM Benefit Vendor Contact Sheet

BlueCross BlueShield (Use UNM Banner ID, not SSN)

(855) 235-1042 – Customer Service

(505) 962-7203 – FAX

(800) 810-BLUE (2583) to find a preferred provider

<http://www.bcbsnm.com/unm/>

Presbyterian (Use UNM Banner ID, not SSN)

(505) 923-5232

info@phs.org

www.phs.org

MultiPlan/PHCS Network Provider Search (providers outside New Mexico)

www.multiplan.com (Contact Presbyterian directly to coordinate benefits)

UNM Health (Use UNM Banner ID, not SSN)

UNM Health Customer Service (for questions regarding network and care service access)

(505) 925-2432

<http://www.unmhealth.org/>

LoboCare Network

(505) 272-8481 or via email: lobocare@salud.unm.edu

<http://hsc.unm.edu/lobocare/>

ABQ Health Partners local: (505) 262-7600, or toll-free: 1-888-354-4968

Express Scripts (Use UNM Banner ID, not SSN)

Member Services: (800) 232-6549

www.express-scripts.com (Register for online member tools and prescription ordering services)

(866) 824-5662 - Accredo (Express Scripts Specialty Pharmacy)

Delta Dental (Use UNM Banner ID, not SSN)

(505) 855-7111

(877) 395-9420

www.deltadentalnm.com/

Vision Service Plan (VSP) (Use UNM Banner ID, not SSN)

(800) 877-7195

(800) 428-4833 TTY

www.vsp.com

SHDR (Stanly, Hunt, Dupree & Rhine) Flexible Spending Accounts (Use SSN)

(800) 768-4873

(800) 930-2441

<http://shdr.com/>

Standard Insurance Company (Life and Disability) (Use UNM Banner ID, not SSN)

Customer Service 1-800-759-8702

Enrollment Customer Service 1-866-623-0622

Enrollment/Member Site: <https://www.standard.com/enroll/>

www.standard.com

Unum Long-Term Care

Customer Service, 1-800-227-4165

<http://www.unuminfo.com/unm/>