Main Campus Facilities Guide

A guide for what is open on Main Campus and the safety protocols for each. Check back regularly to the HR COVID-19 website for updated versions.

As a reminder, certain campus buildings may have limited access due to possible restrictions and secured doors in an effort to direct occupant flow. Look for directional signage. For more information, visit the Facilities Management website.

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Health Sciences Center

HSC buildings are open with badge access to authorized HSC personnel and visitors. In addition to mandated safety and physical distancing protocols, HSC is requiring limited occupancy of 25%, sneeze guards at high traffic counters, regular cleaning and sanitizing of all frequently used equipment and high traffic areas, and hand sanitizer for staff and customers.

To learn more about HSC COVID-19 protocols, visit the HSC COVID-19 website at hsc.unm.edu/covid-19.
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Alumni Chapel

Per state government directives, large gatherings are not permitted and the max capacity for events in the Alumni Chapel is 49 people—that’s 25% of full capacity. Groups interested in utilizing the Chapel will be required to complete the UNM inquiry form.

unmalumni.com/alumni-chapel.html

Athletic Facilities

Open to authorized UNM Athletics personnel and eligible student-athletes only, as pursuant to Federal, State of New Mexico, University, Mountain West and NCAA guidelines. No outside visitors are allowed at this time.

golobos.com

Bookstore

Open under limited operations. Check website for hours. Customers may pick up online orders or do returns from lobby customer service windows.

Safety and Physical Distancing Protocols:

- Face masks or coverings to be worn in both locations
- Limited occupancy of 25%
- Hand sanitizer available for staff and customers
- Sneeze guards at high-traffic counters
- Regular cleaning and sanitizing of all frequently used equipment and high traffic areas
- Health monitoring of all staff before entering building

Passport Center: UNM Passport Center, located in the bookstore, is closed until further notice. Passport information can be found at: travel.state.gov/content/travel/en/passports.html

bookstore.unm.edu

Business Center, John & June Perovich

Some departments are open under limited operations. Check specific department websites for details.

Bursar’s Office

Customers wanting to make departmental deposits or in person payments at the Bursar’s Office Cashier windows can do so during open hours. Masks are required per State of New Mexico requirement. Live chat is available.

Check bursar.unm.edu for current open days and hours under limited operations.
Counseling, Assistance, and Referral Services (CARS)

CARS is closed to all in-person visitors. CARS will continue to provide counseling services remotely via telephone and/or teleconferencing. To schedule a remote counseling session, please call the CARS office at 505.272.6868 and leave a message. You will receive a call back via phone to schedule an appointment.

cars.unm.edu

Computer Labs

To enter the lab, you will be required to show a valid, UNM issued LoboCard and to sign in with lab personnel. Hand sanitizer is provided for your use while in the lab.

Computer personnel will provide a disinfected keyboard and mouse for your use upon sign in. Items must be returned to the lab personnel upon your exit. Computers and monitors are disinfected after each use.

To locate available computer labs, view the computing map at computing.unm.edu/map

Food Locations

La Posada: Open for residents only. All available UNM Food locations are currently offering takeout only.

For SUB dining location hours visit food.unm.edu/locations/hours/sub.html. For all other locations visit food.unm.edu/locations/hours/index.html.

Golf Courses

Courses are open under limited operations.

Safety and Physical Distancing Protocols: Golfers should be aware that not all services will be available and should expect to follow new safety precautions while at facilities. All guests are asked to wear a face mask at all times when using an outdoor area, including for exercise, to conform with the latest public health orders. Limited number of tee times available for physical distancing.

unmgolf.unm.edu

Johnson Gym & Seidler Natatorium

Currently closed due to COVID-19 safety concerns, all public areas of the gym and natatorium remain closed until further notice. Classrooms for Health, Exercise and Sport Science (HESS) will open Aug. 31. Visit recservices.unm.edu for entry and exit procedures and what to expect.
Libraries

Library buildings are currently inaccessible; however, many services are still available:

- Carryout Service for Books utilizing “request it” button on online catalog.
- Book return locations available at all locations.
- Requests for appointments to view materials at the Center for Southwest Research and Special Collections.
- Online chat with “Ask a Librarian” service.

For latest updates on Library Services visit library.unm.edu/covid/index.php

LoboCard Office

The LoboCard Office is currently open 9 a.m. to 2 p.m. However, online services, like managing LoboCash accounts, are still available on our website at lobocard.unm.edu.

The LoboCard Office also offers online photo submission. You may upload your own photo through the online portal and notified when your new LoboCard is ready.

lobocard.unm.edu

Lock Shop

During limited operations, the Lock Shop is open from 8 a.m. – 4:30 p.m. Monday – Thursday and closed on Friday. They are also closed for 15 minutes at 10 a.m., noon, and 2 p.m. for lobby cleaning. Only one person is allowed in the lobby at a time and individuals will need to call 505.277.1062 upon arrival to be let in.

fm.unm.edu/services/lock-shop.html

Museums and Art Galleries

The following are closed to the public until further notice, though research and curation activities may be continuing. Contact the individual museum or gallery for details.

- Maxwell Museum of Anthropology
- Meteorite Museum
- Museum of Southwest Biology
- UNM Art Museum
- Masley Gallery
- John Sommers Gallery
- Tamarind Institute – purchase of prints available online.
- CFA Downtown Studio
Outdoor Amenities

Safety and Physical Distancing Protocols:

Open areas, including Smith Plaza, the Duck Pond, and Johnson Field require maintaining safe physical distancing space of six feet, including walking on sidewalks. No large groups or congregating.

Parking

Shuttle routes and business office are on regular fall hours, as well as parking enforcement hours. Review the PATS COVID-19 Shuttle Rider Guide for guidelines when using the shuttle bus system.

pats.unm.edu

Police Department

Reporting: The UNM Police Department is available 24/7, 365 days. When calling for assistance, dispatchers will offer online reporting. If a caller requests a police officer, the dispatcher will ask screening questions regarding potential COVID-19 exposure. Officers are equipped with appropriate PPE. To contact UNM PD Dispatch call 505.277.2241.

Safety Escort Services: Safety escorts are still being provided. Dispatcher will ask screening questions regarding potential COVID-19 exposure. To request an escort, call 505.277.224.1

Records: Records personnel are on limited operations. Expect longer than usual processing times to obtain a police report. Records can be requested online or by phone at 505.277.3150.

Lost & Found: Limited items are being excepted. Items accepted- keys, laptops, phones, purses/wallets, personal identification documents. Items not accepted- clothing, back packs, water bottles, umbrellas, or any other miscellaneous items. Contact Lost & Found at 505.277.0081.

police.unm.edu

Popejoy Hall

Upon reopening, Popejoy will follow all federal, state, local and university guidelines. They will continue to keep ticket holders and the community informed through email, website, and their Facebook page.

www.popejoypresents.com
Research Labs & Makers Spaces
Access is limited to approved personnel according to each facility’s operational plan. Contact the relevant Associate Dean for Research for information about access.
unm.edu/research

Student Health and Counseling (SHAC)
In order to reduce risk for the spread of COVID-19, SHAC visits will be conducted virtually. Please call SHAC at 505.277.3136 to speak to a medical provider before attempting to visit the clinic. In most cases, students can be seen through telehealth. Medical visits can and will be in-person when needed. All counseling visits will be seen through teletherapy.

Pharmacy: Before visiting the pharmacy, call 505.277.6306, Option 0. SHAC will bring your prescription out to you at SHAC’s west entrance. Wait times may vary during peak hours. SHAC appreciates your patience.

Visit the SHAC website for procedures regarding COVID-19 exposure and testing protocols.

Enter SHAC using the west entrance access to the clinic only. Masks are required to enter the building.
shac.unm.edu/shac-during-covid.html

Student Union Building
The SUB hours are 9 a.m. – 5 p.m., Monday – Friday.
• Food venues offering ‘Grab and Go’ options
• Mercado open with physical distancing practices in place
• Veteran & Military Resource Center operating by appointment only. Email vrc@unm.edu.
• Visit the Student Activities Center Virtual Activities site for programs and resources at sac.unm.edu/events/connectdigitally.html.
• For the safety of the UNM community, Louie’s Lounge and Theater will not be in use for the usual purposes at this time. The Craft Studio will have limited access.
sub.unm.edu